

Brent Multi-agency Adult Protection Committee

ANNUAL REPORT

APRIL 2006 – MARCH 2007



Message from The Chair

I am pleased to introduce the third annual report of the Brent Adult Protection Committee.

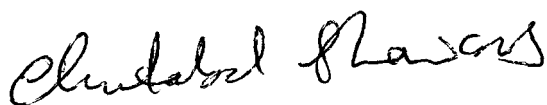
This report demonstrates the developments that have been made in Brent over the 2006-07 financial year. Over the past year we have continued to move forward within Adult Protection and I would like to thank all our partner agencies for their support and commitment.

We have seen continued positive work in raising awareness of Adult Protection over the past 12 months and this has included:

- An increase in the number of referrals of alleged abuse
- Intensive multi-agency training across all staff levels and partner agencies, with the securing of Performance Fund monies
- The appointment of a permanent Adult Protection Coordinator, enabling more targeted awareness-raising across Brent.
- National research projects being undertaken

Adult Protection is gaining increasing national media attention and agencies working with vulnerable adults are taking a far greater interest in this area.

In Brent we need to ensure the ongoing commitment of our partner agencies, especially with the proposed move to Safeguarding Adults. I know that with their support we will be able to meet the challenges ahead.



Christabel Shawcross
Chair
Brent Adult Protection Committee

Contents

Executive Summary	4
Annual Report	
1 Introduction	5
2 Key Developments during April 2006- March 2007	
2.1 National	6
2.2 Current Research	6
2.3 Brent	6
3 Progress on Priorities set for 2006-07	
3.1 Develop, monitor, review and evaluate policy and procedures	7
3.2 Ensure Equality issues are addressed	8
3.3 Ensure consistency of aims and operational practices	8
3.4 Act as reference Group for resolution of issues	9
3.5 Actively promote the policy and procedures and good practices, making links with other agencies	10
3.6 Oversee development of information systems to support gathering information necessary to carry out evaluation of the policy and procedures	11
4 Operational Sub-group	12
5 Priorities for April 2007-March 2008	12
Appendices	
1 Analysis of Training	14
2 Annual Statistical report	15
3 Adult Protection Work Plan 2007-08	34
4 Adult Protection Training Plan 2007-08	37

Executive Summary

- 1.1 This is the third annual report of the Brent Multi-agency Adult Protection Committee and covers the period April 2006 – March 2007. It outlines national developments, the progress made in Brent (including the priorities set in last year's annual report) and also identifies key issues and future plans for growth and improvement. The report also includes audit requirements set out in *No Secrets* and Brent's Multi-agency Policy and Procedures.
- 1.2 All Adult Protection multi-agency partners were invited to contribute to this report with their progress during 2006/07 however none was forthcoming at the time of publication.

2 In Brent:

Brent Adult Protection Committee and Operational Sub-group

The Adult Protection Committee and the Adult Protection Operational Sub-group continued to meet quarterly, however membership has been sporadic with a need to re-establish commitment from a number of key partner agencies within both groups.

Adult Protection Coordinator

The Adult Protection team, which is based within the Older People Services Unit of Housing and Community Care, was able to successfully appoint a permanent Adult Protection Coordinator. This appointment has ensured promotion of Adult Protection within Brent as well as providing a consistent resource for multi-agency partners at an operational level

Referral Activity 2006-07

- 150 referrals were received which was an 14.5% increase last year
- The majority of referrals were again for older people, but there was a noted increase in reports from other client groups
- The main referrals were for people of a white background, whose abuse happened in their own home allegedly by a friend or relative
- The main form of abuse was financial
- 35% of all concluded cases were substantiated
- Staff in the care profession (including care professionals and paid carers) were the main perpetrators of substantiated cases (31%) followed by family members (28%)
- The main outcome for the vulnerable adult in substantiated cases was moving client to different accommodation
- The main outcome for the perpetrator in substantiated cases was police action followed by disciplinary action.

3 Nationally:

There have been a number of key developments over the past year which have impacted at a local level and are envisaged to shape the future of Adult Protection Procedures. These included:

- The publication of two investigations in relation to clients with learning disabilities
- The Commission for Social Care Inspectorate's issue of Safeguarding Adults Protocols and Guidance
- New laws being passed which will affect the existing Adult Protection Policy and Procedures
- A number of Adult Protection research projects whose findings are expected to be published in 2007/08
- World Elder Abuse Day

Annual Report

1 Introduction

- 1.1 This is the third annual report of the Brent Multi-Agency Adult Protection Committee and covers the period April 2006 – March 2007. It outlines national developments, the progress made in Brent (including the priorities set in last year's annual report) and also identifies key issues and future plans for growth and improvement. The report also includes audit requirements set out in *No Secrets* and Brent's multi-agency policy and procedures.
- 1.2 All Adult Protection multi-agency partners were invited to contribute to this report with their progress during 2006/07 however none was forthcoming at the time of publication.

2 Key Developments during April 2006 to March 2007

2.1 Nationally

- 2.1.1 The publication of two investigations in relation to clients with learning disabilities:
- The joint investigation into the provision of services for people with learning disabilities at Cornwall Partnership NHS Trust and,
 - The Investigation into the service for people with learning disabilities provided by Sutton and Merton Primary Care Trust

These reports led to Brent's Adult Protection Committee ensuring that any relevant national recommendations / wider lessons were audited against existing policy and procedures and actions taken as necessary.

- 2.1.2 There continued to be more in-depth questions within the Delivery and Improvement Statement (DIS) relating to Adult Protection. These included questions relating to staff training, referral statistics and best practices.
- 2.1.3 The Commission for Social Care Inspectorate issued Safeguarding Adults Protocols and Guidance. This guidance was formally agreed with the Association of Directors of Adult Social Services (ADSS) and with the Association of Chief Police Officers (ACPO).
- 2.1.4 The ADSS issued *Vulnerable Adult Serious Case Review – developing a local protocol*. This has led to a review of Brent's *Serious Case Review* procedures to determine the best practice to take forward.

2.2 Current Research

- 2.2.1 *National Elder Abuse Prevalence Study*; this study is looking into the prevalence of elder abuse in the United Kingdom. It includes face to face

and in-depth interviews with older people. It is expected to be published in June 2007. This study will enable Brent to have a national comparison for the data they currently collect and monitor.

2.2.2 *Partnerships in Regulation and Adult Protection*; this study looks at ways in which agencies work together in adult protection and at how the process works and will compare different ways of working around England and Wales

2.2.3 *Safeguarding Vulnerable and Older People, fact finding survey, England and Wales*. The Information Centre for Health and Social Care is carrying out a survey via questionnaires to local authorities and is considering developing a new national collection of data on abuse.

2.2.4 *Serious Case Reviews*: Research is being undertaken on serious case reviews that have been completed to determine if there are learning points to be taken forward.

2.3 Brent

2.3.1 The appointment of a Permanent Adult Protection Coordinator has consolidated the Adult Protection Team based within the Older People Services Unit of Housing and Community Care.

2.3.2 The Adult Protection Coordinator gave a presentation at a local practice seminar held by Elders Voice / Asian Woman's Resource Centre, Identifying and Reporting Elder Abuse.

2.3.3 There was a 14.5% increase in the number of referrals received in 2006/07 compared with the previous year. From 2004/05 there has been over a 50% increase in referrals.

2.3.4 The first World Elder Abuse Awareness Day was in June 2006. On this day the Adult Protection Coordinator spoke at a number of care homes in the borough. Individual agencies were also asked to promote this within their organisation.

3 Progress on Priorities set for 2006-07

This section is set out to reflect the agreed aims and objectives and to report on progress and outcomes within the Adult Protection Work Plan 2006-07.

3.1 Develop, monitor, review and evaluate the policy and procedures and operational practices

A full review of the Multi-agency Adult Protection Policy and Procedures was due to begin in March 2006. A scoping exercise was undertaken by the Adult Protection Coordinator and it was acknowledged that this required dedicated input to complete. The update to encompass Safeguarding Adults best practice

guidance is required and as such this piece of work has been deferred to the 2007/08 year with the hope of securing specific funds for this task.

It was agreed that rather than specific sub-groups of the Adult Protection Committee, including Training, Monitoring and Policy and Practice being established, it was agreed that the current Operational Sub-group would undertake this work.

Utilising current service users and practitioner forums was agreed as an effective way, at this stage, of ensuring that adult protection issues were addressed with these groups.

3.2 Ensure Equality Issues are addressed

The information compiled within the Adult Protection referrals has enabled the Adult Committee to begin to understand which ethnic groups may need further support to ensure an understanding of the Adult Protection policy and procedures.

The need to meet with Black and Ethnic Minority groups to raise awareness of Adult Protection remains a priority for the 2007/08 year, especially in light of the decrease of referrals relating to black and ethnic minorities over the past year.

3.3 Ensure consistency of aims and operational practices

3.3.1 Training

The Adult Protection Committee was able to commission a significant number of multi-agency training sessions over the past year due to being successful in a Performance Fund bid from the Councils Chief Executive's Office.

There continues to be no pooled training budget for Adult Protection within Brent and there are limited funds available within the pre-existing confederation fund. There are serious concerns for the 2007/08 year with regards to multi-agency training due to lack of resources.

Over 480 multi-agency training places were offered in the 2006/07 year on a range of topics. An 89% attendance rate was achieved over all courses. This reflects a positive shift in attendance of multi-agency partners from past years. The higher rate of attendance may be due to the performance fund monies enabling targeted training for a number of specific groups including housing and district nursing.

The Adult Protection Coordinator has been able to enhance the multi-agency training by presenting at a number of forums to raise awareness regarding Adult Protection in Brent as well as providing basic awareness training. The following is a summary of the work she has been able to undertake in relation to awareness training:

- Presentation to BIAS day centre staff
- Presentation to Adult Placement Carers
- Basic Awareness training for One Stop Shop contact centre staff

- Basic Awareness training to Brent PCT Occupational Therapy staff, jointly with the police
- Basic Awareness training to Brent Rehab Services, jointly with the police
- Basic Awareness training for Northwick Park Physiotherapists

Partner agencies have continued to borrow the training manuals held by the Adult Protection Team. Feedback from agencies who have borrowed these has been positive.

Brent Mental Health Services have independently commissioned extra Adult Protection training for their staff and commissioned services. In order to ensure consistency of training, the same trainer used for multi-agency training was commissioned and the Adult Protection Coordinator also attends sessions.

3.3.2 Close Links with London and National Networks

The Adult Protection Coordinator continues to be an active member of the London Adult Protection Network. The development of Pan London Adult Protection procedures is currently being undertaken, with support from London ADASS who has agreed to commission the work. Brent is one of five boroughs sitting on a development group for this. Attendance at the London Network meetings continues to ensure Brent learns from other authorities' best practice as well as sharing Brent's best practice and experiences.

3.4 Act as reference group for resolution of issues involving interpretation of policies and practices across agencies

The Adult Protection Committee has met quarterly with formal agendas and minutes as has the Operational Sub-group. There continues to be an opportunity for multi-agency partners to share information. The Mental Capacity Act which came into force in April 2007 has been added as a standard agenda item as it is a new Act which affects all multi-agency partners.

Representation on both the Adult Protection Committee and the Operational Sub-group has been sporadic from a number of partner agencies over the past year and it is hoped that a more regular attendance will be gained to allow for consistency of approach across all agencies.

The Adult Protection Committee contributed to implementing the requirements of the new IMCA (Independent Mental Capacity Act Advocate) which came into force on 1 April 07. The Adult Protection Coordinator sat on the reference group for the development of the Joint West London policy on instructing Independent Mental Capacity Advocates (IMCAs). Adult Protection is also represented at the Local Implementation Group for the Mental Capacity Act with chair of the Committee also the chair of that group.

3.5 Actively promote the policy and procedures and good practices, making links with other agencies, the private and voluntary sector and within statutory agencies

The appointment of a permanent Adult Protection Coordinator has enabled there to be consistency in the promotion of Adult Protection and ensure regular attendance at the following:

- Domestic Violence Forum
- Domestic Violence Operational Group
- Central North West London Adult Protection group
- London Adult Protection Network
- Local Safeguarding Children's board
- North West London Hospital group
- Multi Agency Risk Assessment Conference (MARAC)

The Adult Protection Coordinator was a speaker at the Elders Voice / Asian Women's Resource Centre Practice Development Seminar on Identifying and Reporting Elder Abuse along side the Domestic Violence Coordinator and Action on Elder Abuse.

Adult Protection was represented at the screening of the Short Stories, Long Lives, a documentary commissioned by the Domestic Violence Forum and was promoted via leaflets and posters throughout the cinema.

The Adult Protection Team continues to hold stock of both posters and leaflets to promote Adult Protection within Brent as well as copies of the Policy and Procedures, Addendum 1 and the Summary documents, these are disseminated these as required.

Adult Protection was represented at the Respect Festival in July 2006. The proposed annual awareness/conference day was not held in November due to a number of circumstances. Instead, individual agencies were asked to promote Adult Protection within their agencies on a more consistent basis.

To promote Adult Protection widely within Brent, the Adult Protection Coordinator was the subject of *A Day in the Life* article within the Brent Magazine whilst the Adult Protection Committee commissioned space within the Brent Community Safety Booklet which gave information relating to Adult Protection and referral contacts. Both of these publications were delivered to all residents within the borough and did contribute to contacts and referrals from members of the public.

The expansion of the Brent Council website and the development of a regular newsletter remain outstanding and have been incorporated into the 2007/08 work plan.

3.6 Oversee development of information systems to support gathering information necessary to carry out evaluation of policy and practice

The Adult Protection referral form was finalised and distributed in June 2005 and this continues to be used for the collation of adult protection statistics. This form will need to be updated in light of the change to Safeguarding Adults.

The collation and analysing of the data relating to adult protection referrals was undertaken by the Adult Protection Support Officer who reported quarterly on the referrals of alleged abuse to both the Adult Protection Committee and the Operational Sub-Group for discussion.

Analysis of cases of alleged abuse through the referral and monitoring process (April 2006 – March 2007):

- 150 referrals received of alleged abuse of the vulnerable adult, an increase of 14.5% on the 2005/06 year.
- 35% of completed cases were substantiated
- 41% of referrals related to older people, a decrease on 05/06 year
- There was an increase in referrals within Physical Disability and Mental Health, whereas there was a decrease in referrals for Learning Disability
- 55% of alleged victims were women, a slight decrease from the previous year (62%)
- 64% of alleged victims were White British, White Irish or White other, an increase on the 2005/06 year (47%)
- A slight decrease was seen in the number of alleged victims from an Asian British background (13% versus last year's 15%) whilst a significant decrease was seen in referrals for adults from a Black British background (18% versus last year's 32%)
- The greatest single type of abuse was financial (33%) followed by physical (27%)
- Single greatest place where alleged abuse took place was in the client's own home (48%); in 20% of cases alleged abuse occurred in a residential or nursing home.
- Single largest group of known alleged perpetrators were family members (32%) including spouse/partner (11%), followed by care professionals (21%).
- Of the completed cases 35% were substantiated

- Staff in the care profession (including care professionals and paid carers) were the main perpetrators of substantiated cases (31%) followed by family members (28%)
- The main outcome of the substantiated cases for the vulnerable adults was moving the individual to different accommodation (19%) followed by Community Care Services (17%)
- The main outcome of the substantiated cases for perpetrators was Police Action (19%) followed by Disciplinary Action (14%)
- There have been two new Establishment Concerns investigations instigated.

A full copy of the Annual Statistical report can be seen in Appendix 2

4 Operational Sub-group

- 4.1 The Operational Sub-group continued to meet quarterly over the past year with an annual joint meeting with the Adult Protection Committee taking place in Feb 2007.
- 4.2 Attendance by a number of partner agencies has been disappointing over the past year. It is hoped that over the 2007/08 year, attendance can be consolidated and that key partner agencies will be able to ensure commitment.
- 4.3 Over the past year, the Operational Sub-group undertook specific tasks in the areas of training, auditing and monitoring and policy and practice. It is envisaged that these areas will be formalised within agendas in 2007/08.
- 4.4 The Operational Sub-group continued to be a positive forum where partner agencies could share information and practices. It has also continued to provide an opportunity for complex cases to be discussed.

5 Priorities for 2007 - 2008

- 5.1 The Adult Protection Committee Work Plan (Appendix 3) for 2007-08 was developed at the annual joint meeting of the Adult Protection Committee and the Operational Sub-group.
- 5.2 The key elements of the work plan are:
 - Update policy and procedures to reflect Safeguarding Adults good practice guidance
 - Develop a monitoring and auditing process
 - Establish forums to engage stakeholders

- Multi-agency training; *A full copy of the training programme can be seen in Appendix 4.*
- Promote adult protection via enhancing Brent Website and development of a newsletter

5.3 A number of the research projects discussed in Section 2.2 will be published within the next year and the Adult Protection Committee will undertake an analysis to determine the impact the findings may have for Adult Protection in Brent and adjust the work plan accordingly.

Appendix 1: Protection of Vulnerable Adults in Brent: Multi-agency training attendance 2006/07

Course	Date	MH	LD	OPS	PD	Housing	Private / Voluntary Sector	Health	Other	Number Attended	No. of Places Offered
POVA Awareness	20/06/2006	1	4	3	2	-	-	-	-	10	16
Awareness for Administrators	30/06/2006	-	4	5	5	-	-	-	-	14	18
Briefings	07/07/2006	-	5	-	1	2	24	-	-	32	40
Briefings	07/07/2006	-	7	-	-	2	34	-	1	44	40
Domestic Violence (Community Care)	21/09/2006	-	4	3	4	-	-	-	-	11	15
Domestic Violence (Housing)	25/09/2006	-	-	-	-	6	-	-	-	6	15
Joint Investigators	29/09/2006	2	3	3	3	-	1	-	-	12	12
POVA for Managers	02/11/2006	1	7	1	1	-	-	-	-	10	15
POVA Awareness	14/11/2006	2	5	5	4	-	-	-	-	16	16
POVA List	27/11/2006	-	1	1	-	-	17	-	1	20	20
POVA List	27/11/2006	-	-	-	-	-	12	-	3	15	20
Briefings	18/01/2007	4	2	-	-	-	28	5	-	39	40
Briefings*	18/01/2007									34	40
POVA Awareness*	24/01/2007									22	16
Joint Investigators	08/02/2007	-	2	2	2	-	-	-	-	6	12
POVA Awareness*	08/02/2007									7	12
POVA Awareness *	08/02/2007									12	12
POVA for Managers	14/02/2007	1	3	6	-	-	-	-	-	10	15
Awareness for Administrators	16/02/2007	1	6	3	-	-	-	-	-	10	18
POVA Awareness	19/02/2007	-	7	4	1	-	-	-	1	13	16
Forced Marriage	23/02/2007	-	11	3	1	5	2	-	3	24	20
Forced Marriage	23/02/2007	1	7	3	1	6	2	-	1	21	20
POVA Awareness*	05/03/2007									21	16
POVA for Managers*	23/03/2007									17	16
TOTAL										426	480

* Service Sector information not available

Appendix 2: Annual Statistical Report

INTRODUCTION

This report is based on data collated from the referral systems agreed by Brent's Multi-Agency Adult Protection Committee and covers the period 1 April 2006 to 31 March 2007.

150 POVA referrals were received in the period, a +14.5% variance on last year's figure of 131. Of the completed cases at the time of writing, 35% had been substantiated.

About the Alleged Victims:

The majority of alleged abuse was against older people (41%) followed by those with a mental health condition (24%). 64% were White (British, Irish or Other) 19% were Black British (a significant decrease from last year's 32%) and 13% were Asian British. 55% of alleged victims were women.

The main outcomes for the vulnerable adult, where the case was substantiated, was moving the individual to different accommodation (19%) followed by Community Care Services (17%).

Types of Abuse

The main forms of abuse were: financial (33%), physical (28%) and psychological (16.5%).

Place of Abuse

The majority of all referrals stated that abuse had allegedly taken place in the client's own home (48%) followed by in a care home (20%).

About the Alleged Perpetrators:

There were a total of 154 alleged perpetrators; 32% were family members; 21% were care professionals.

Less than half the referrals specified the ethnicity of the alleged perpetrator. Of these, 22% were White (British, Irish or other), 5% were Asian British and 18% were Black British. Of the known alleged perpetrators, 65% were male and 35% were female.

Of the substantiated cases the main outcomes for the perpetrators were Police Action (19%) followed by Disciplinary Action (14%).

Establishment Concerns

Two new establishment concerns investigations were instigated this year taking the total amount of investigations in Brent to eight.

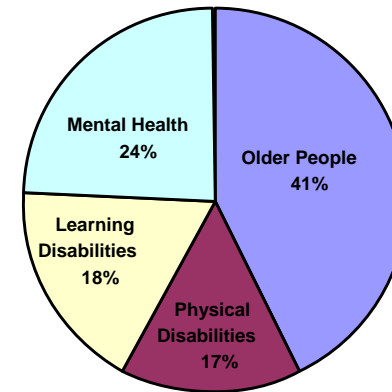
Summary of Findings

- Over 1/3 of all completed cases were substantiated
- The majority of recorded victims of abuse were Older People
- The main form of abuse was Financial followed by Physical
- The majority of alleged abuse occurred in the victim's own home (48%)
- Staff in the care profession (including care professionals and paid carers) were the main perpetrators of substantiated cases (31%) followed by family members (28%)

Referrals to POVA 2006-07

Client Group	No. of Referrals	% of Total
Older People	61	41%
Physical Disabilities	26	17%
Learning Disabilities	27	18%
Mental Health	36	24%
Totals:	150	100.0

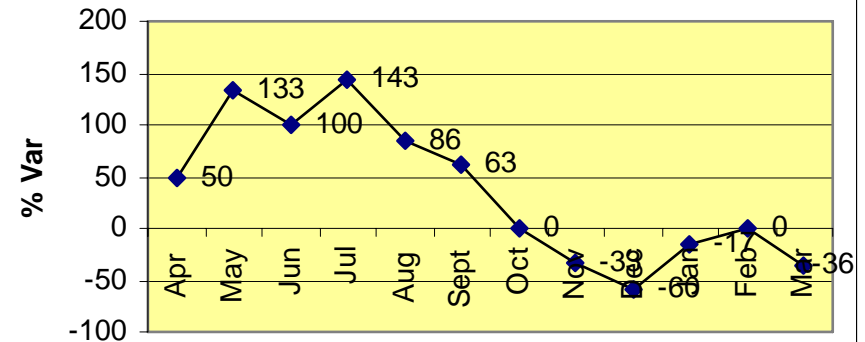
Referrals by Client Category 2006-07



Number of Referrals This Year vs Last Year

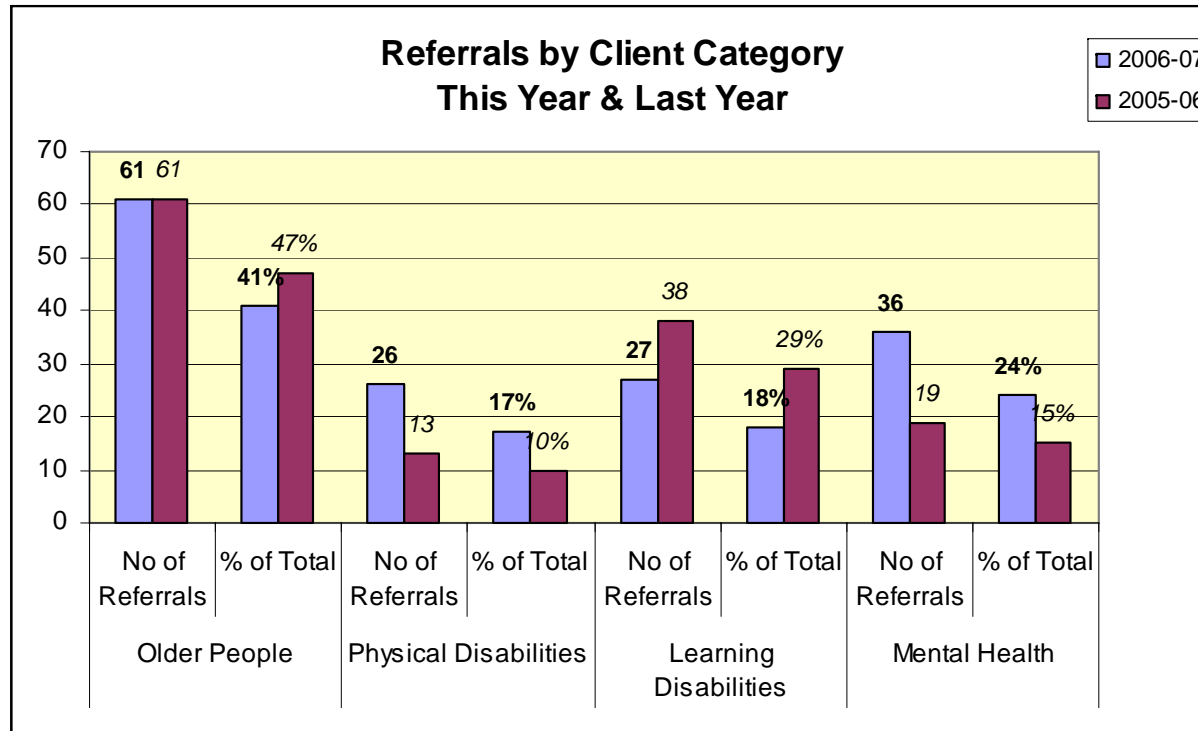
Month	% Var	No Referrals 2006/07	No Referrals 2005/06
Apr	50	9	6
May	133	14	6
Jun	100	16	8
Jul	143	17	7
Aug	86	13	7
Sep	63	13	8
Oct	0	12	12
Nov	-33	12	18
Dec	-60	2	5
Jan	-17	15	18
Feb	0	11	11
Mar	-36	16	25

Variance of Monthly Referrals This Year vs Last Year



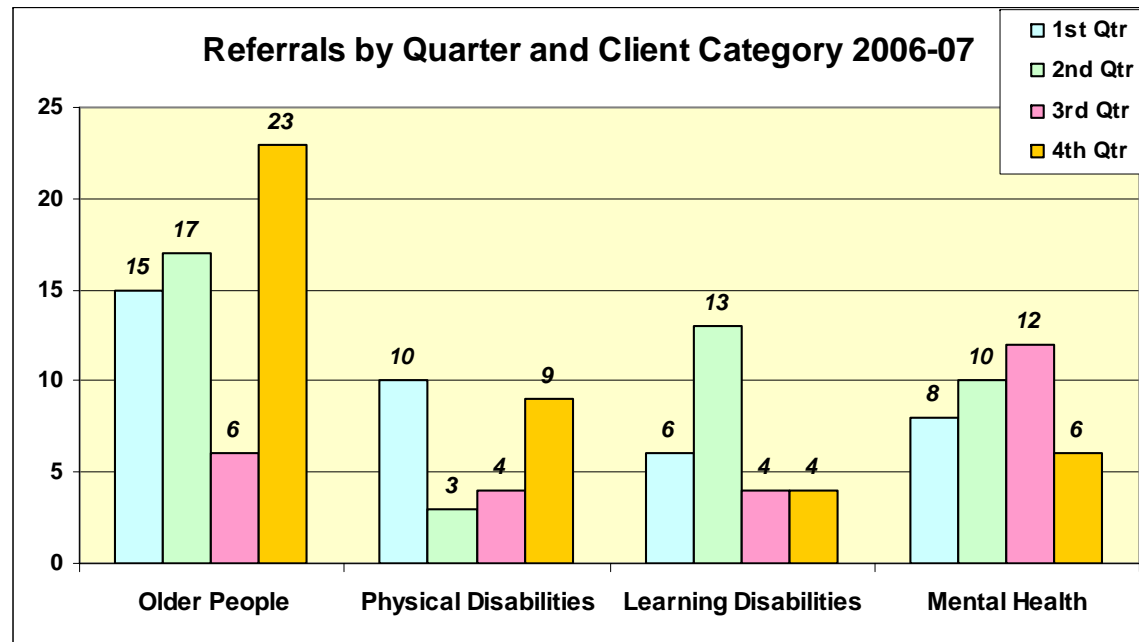
Total Number of Referrals by Client Category This Year and Last Year

	Total No of Referrals	Older People		Physical Disabilities		Learning Disabilities		Mental Health	
		No. of Referrals	% of Total	No. of Referrals	% of Total	No. of Referrals	% of Total	No. of Referrals	% of Total
2006-07	150	61	41%	26	17%	27	18%	36	24%
2005-06	131	61	47%	13	10%	38	29%	19	15%

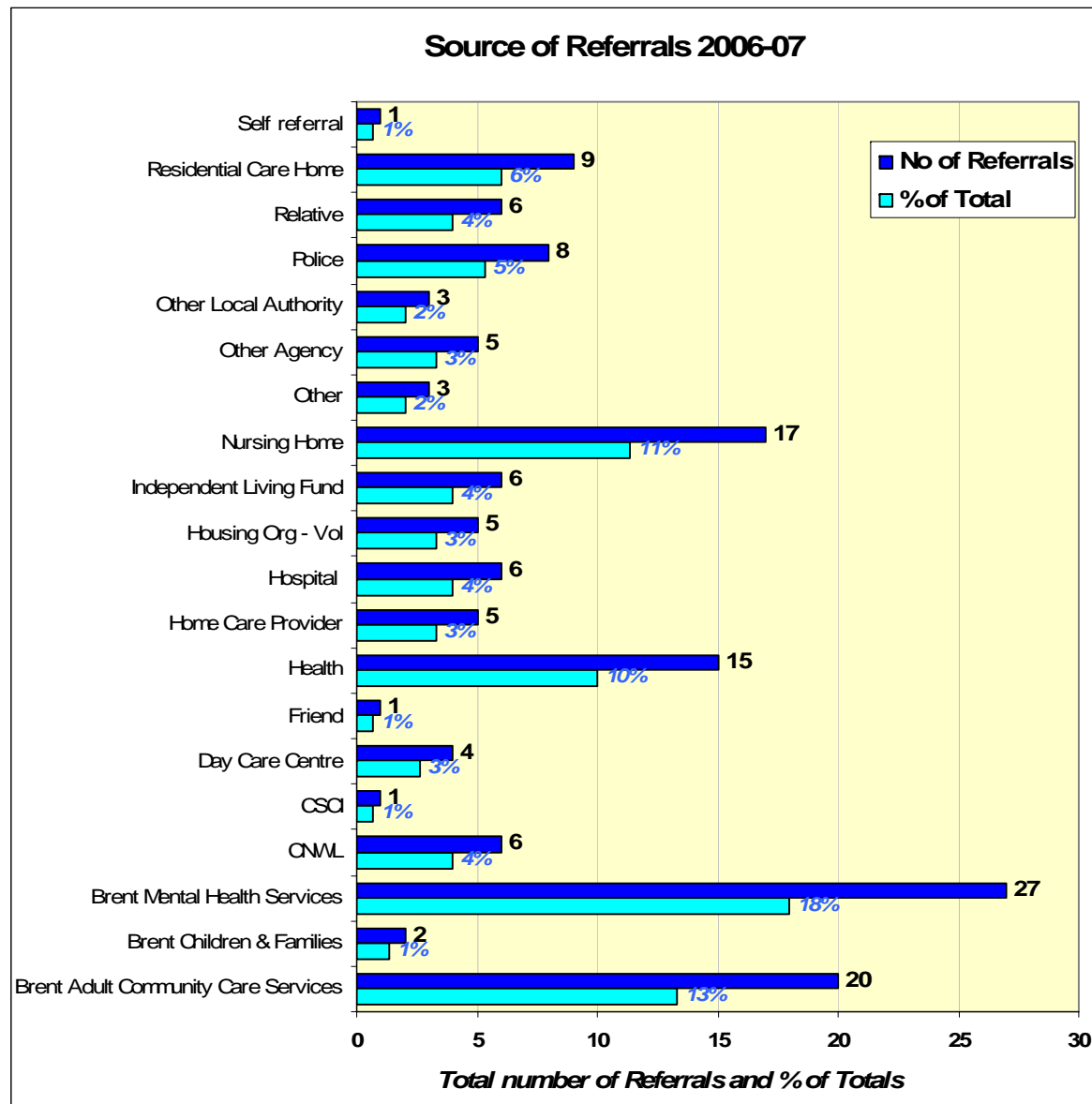


Referrals by Quarter and Client Category

	OP	PD	LD	MH	Totals
Apr - Jun	15	10	6	8	39
Jul - Sep	17	3	13	10	43
Oct - Dec	6	4	4	12	26
Jan - Mar	23	9	4	6	42
Totals	61	26	27	36	150



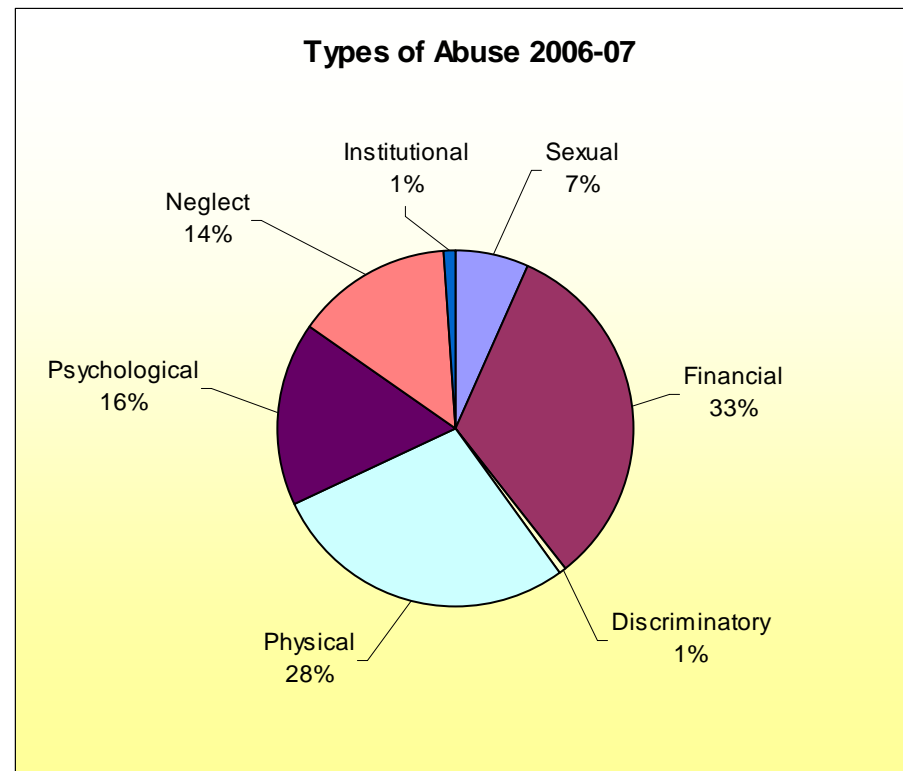
Source of Referrals



Note: Referrals from Health comprised: Brent Rehab Services (5), The Integrated Care Coordination Service (3), District Nurses (3), GPs (2), Harrow PCT (1), Kingsbury Hospital (1)

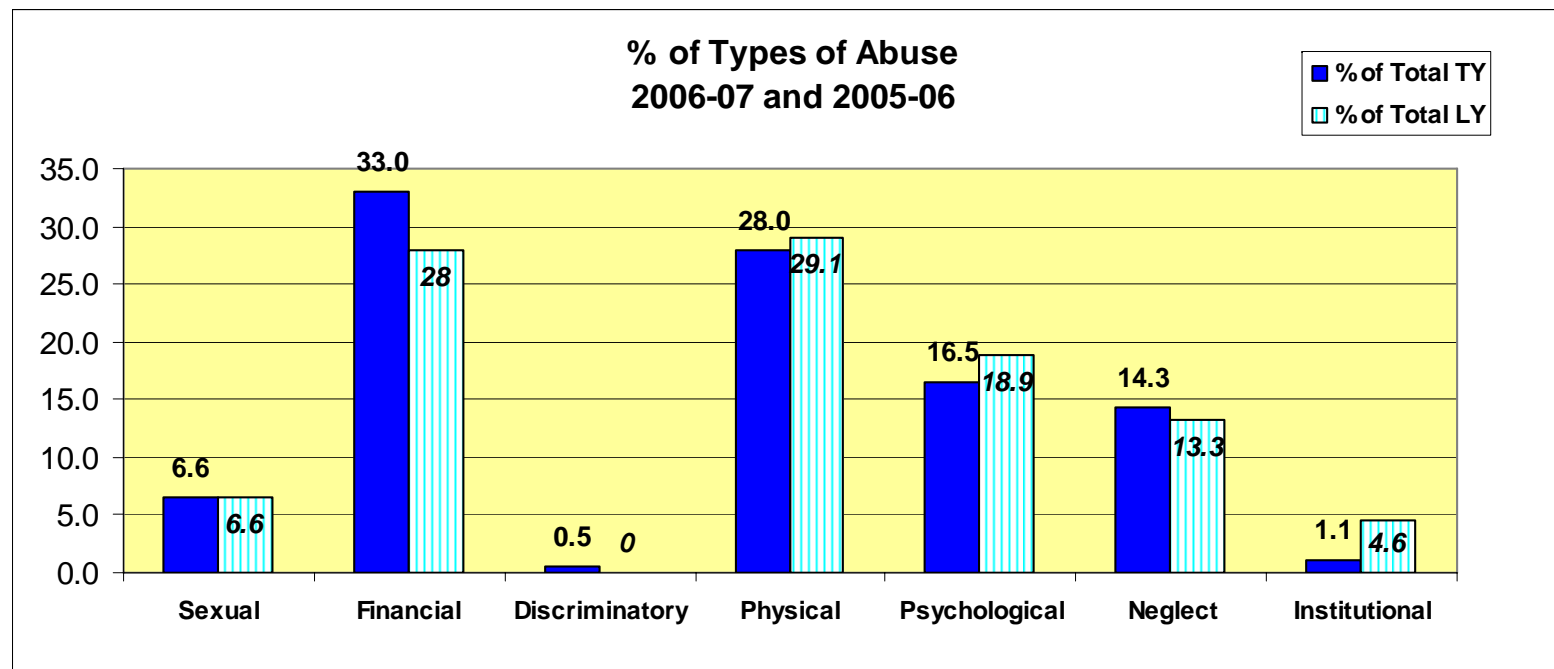
Types of Abuse 2006-07 All Client Categories

Type of Abuse	% of Totals TY	Totals
Sexual	6.6%	12
Financial	33%	60
Discriminatory	0.5%	1
Physical	28%	51
Psychological	16.5%	30
Neglect	14.3%	26
Institutional	1.1%	2
Totals	100	182



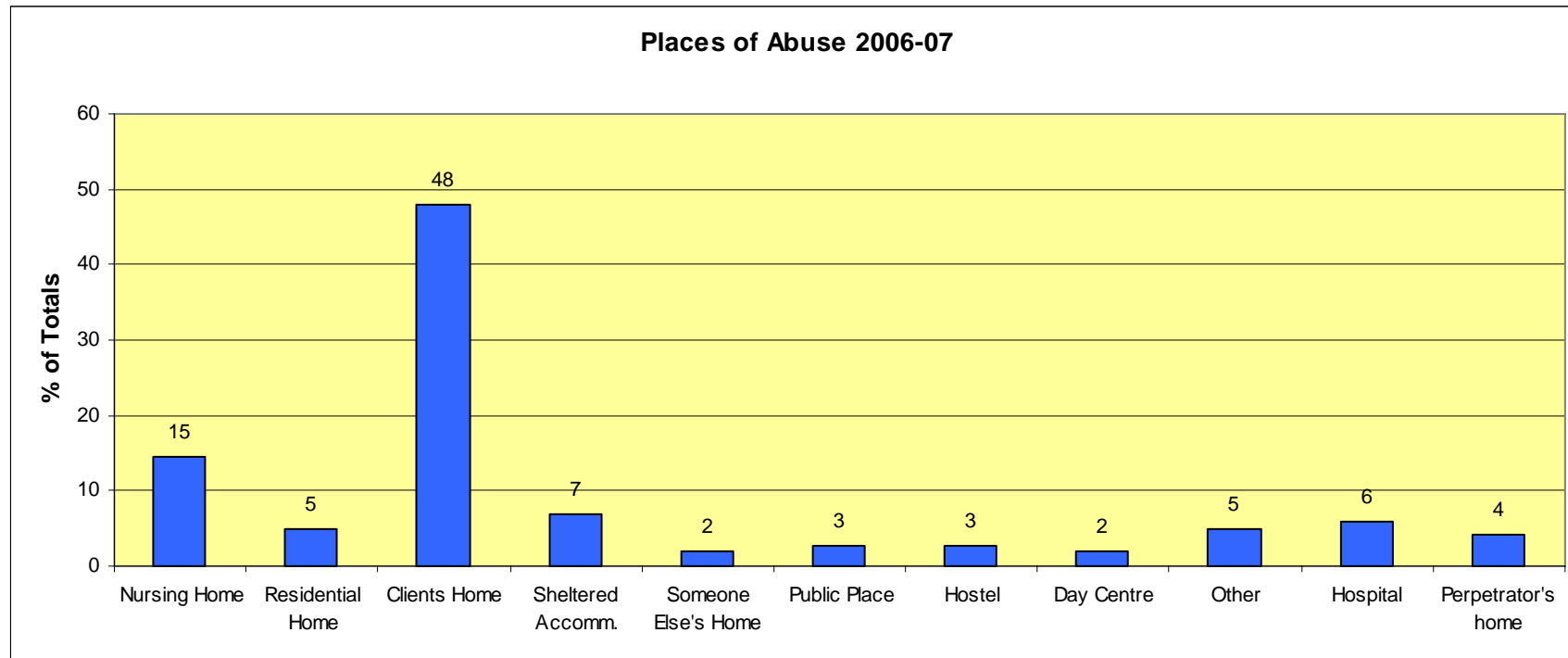
Types of Abuse This Year and Last Year

	Totals for This Year 2006-07	% of Total This Year 2006-07	Totals for Last Year 2005-06	% of Total Last Year 2005-06
Sexual	12	7%	13	7%
Financial	60	33%	54	28%
Discriminatory	1	1%	0	0%
Physical	51	27%	57	29%
Psychological	30	17%	37	19%
Neglect	27	14%	26	13%
Institutional	2	1%	9	5%
	182	100	196	100



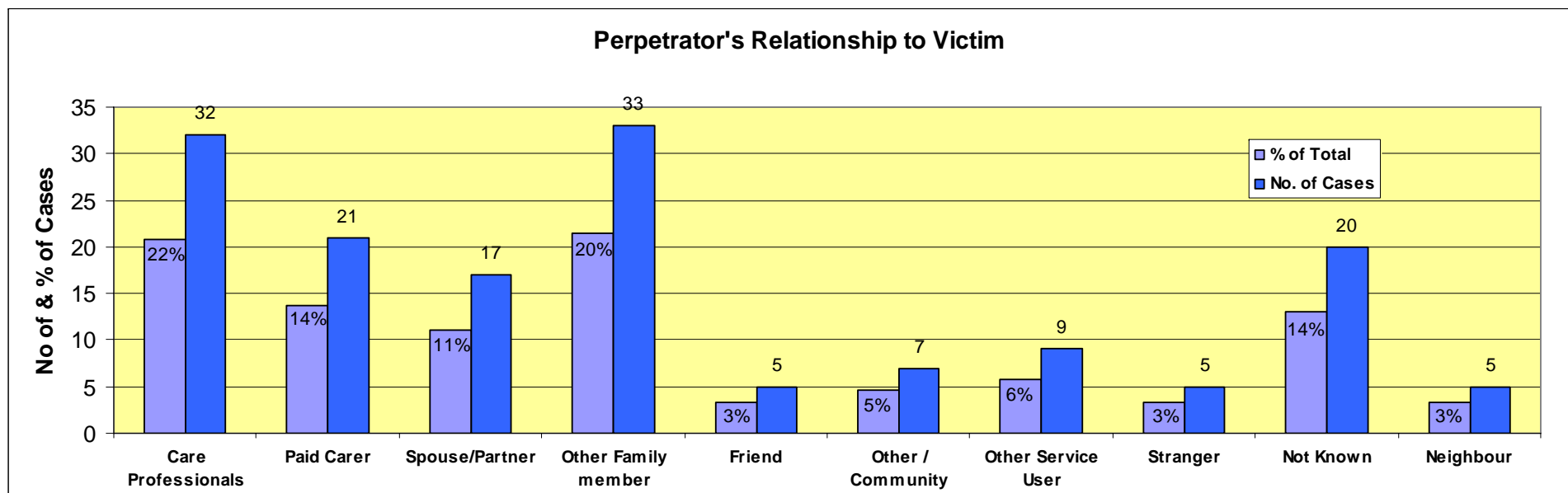
Place of Abuse 2006-07

Place	% of total	No. of cases
Nursing Home	15	22
Residential Home	5	8
Clients Home	48	71
Sheltered Accommodation	7	10
Someone Else's Home	2	3
Public Place	3	5
Hostel	3	5
Day Centre	2	3
Other	5	8
Hospital	6	9
Perpetrator's home	4	6
	100	150



Perpetrators Relationship to Vulnerable Adult 2006-07: all Client Categories

	% of Total	No. of perpetrators (alleged)
Care Professionals ¹	21%	32
Paid Carer ²	14%	21
Spouse / Partner	11%	17
Other Family Member	21%	33
Friend	3%	5
Other	5%	7
Other Service User	6%	9
Stranger	3%	5
Not Known	13%	20
Neighbour	3%	5
	100	154



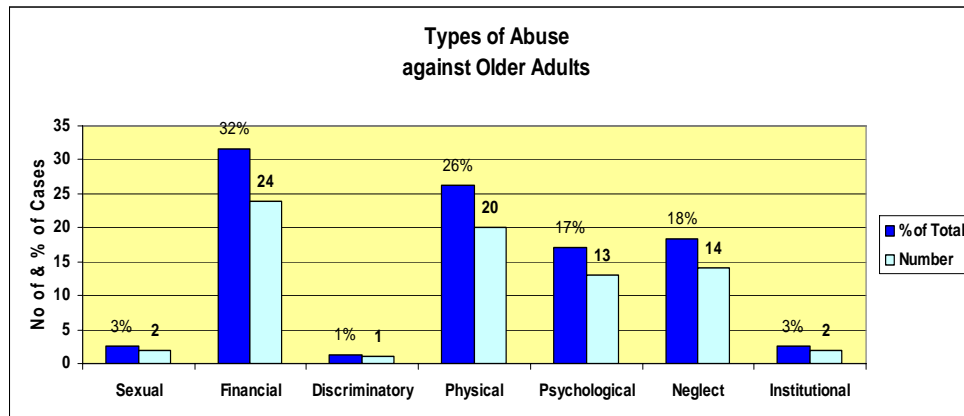
¹ Care Professional; e.g. Nurse, GP, Care Home staff

² Paid Carer; e.g. homecare agency worker, ILF, Direct Payment staff

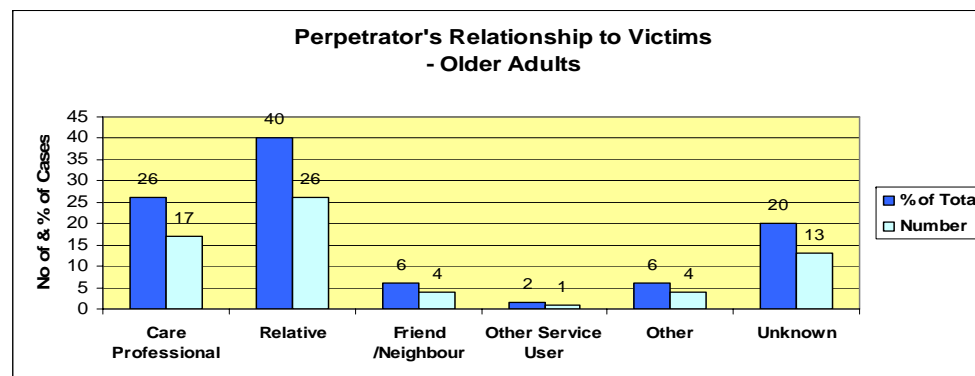
Alleged Abuse against Older People

No of Referrals received 2006-07: 61 / 150 (41%)

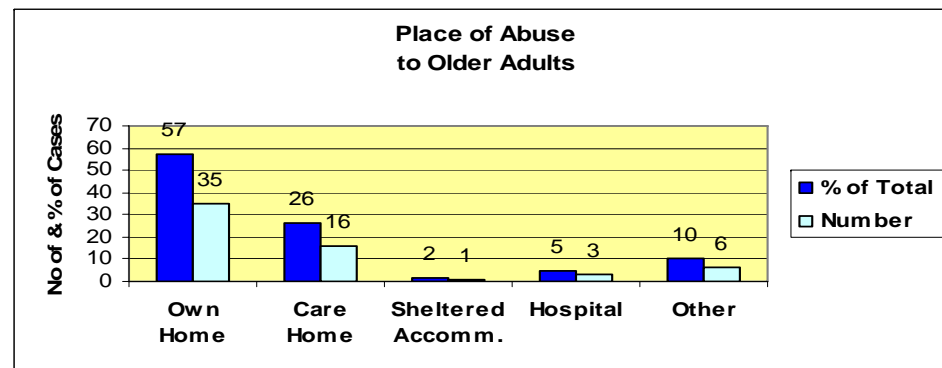
Types of Abuse:	% of Totals	Number	% of Totals LY
Sexual	3%	2	3%
Financial	32%	24	25%
Discriminatory	1%	1	0
Physical	26%	20	29%
Psychological	17%	13	18%
Neglect	18%	14	17%
Institutional	3%	2	9%
Totals	100%	76	100%



Alleged Perpetrators	% Of Total	Number	% of Totals LY
Care Professional	26	17	39
Relative	40	26	33
Friend /Neighbour	6	4	11
Other Service User	2	1	5
Other	6	4	12
Unknown	20	13	



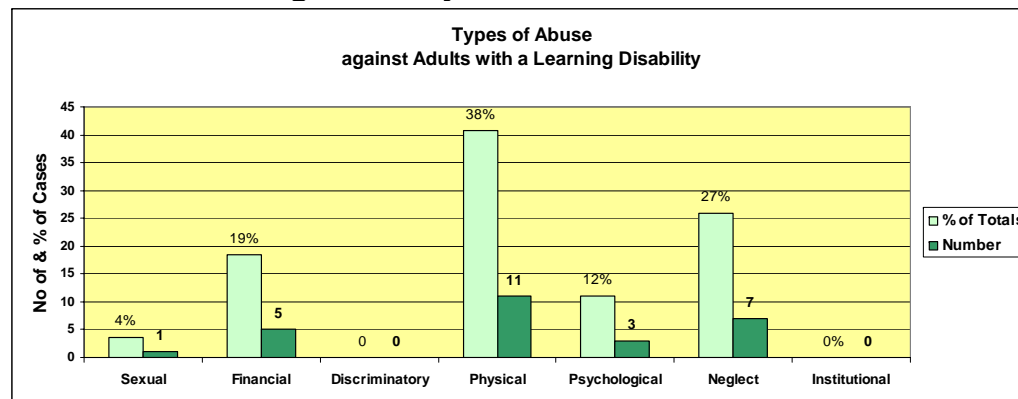
Place of Abuse	% of Total	Number	% of Total LY
Own Home	57%	35	43%
Care Home	26%	16	43%
Sheltered Accom.	2%	1	7%
Hospital	5%	3	2%
Other	10%	6	7
Totals	100%	61	100%



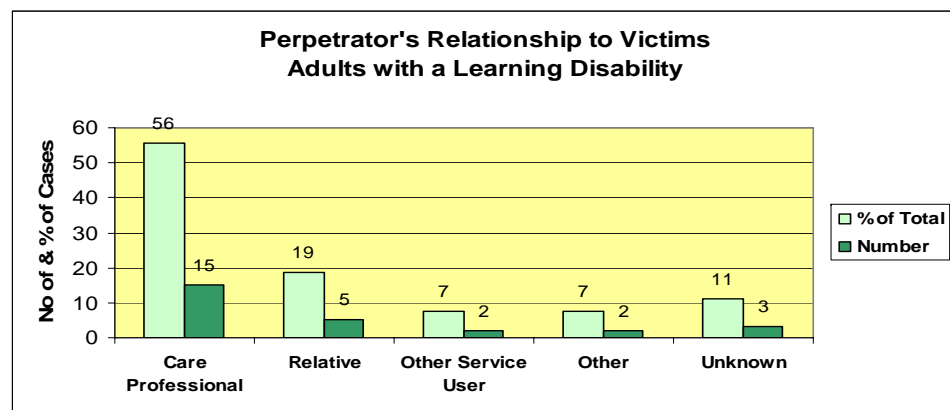
Alleged Abuse against Adults with a Learning Disability

No of Referrals received 2006-07: 27 / 150 (18%)

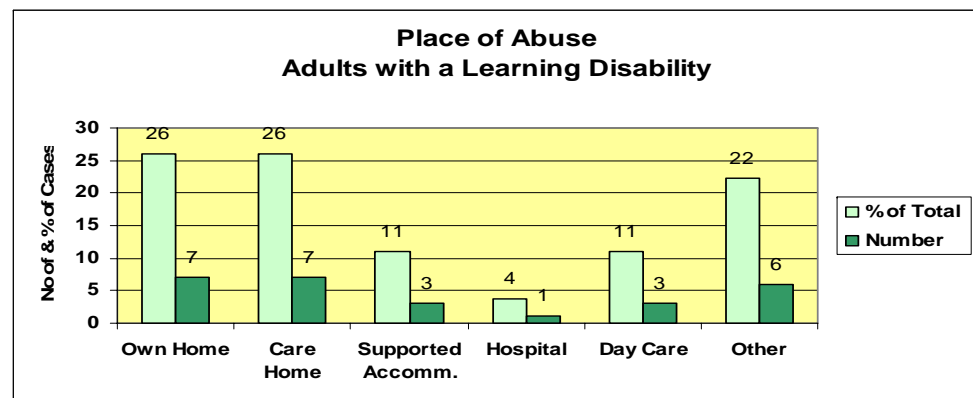
Types of Abuse:	% of Totals	Number	% of Totals LY
Sexual	4%	1	17%
Financial	19%	5	27%
Discriminatory	0%	0	0
Physical	38%	11	34%
Psychological	12%	3	12%
Neglect	27%	7	10%
Institutional	0%	0	0%
Totals	100%	27	100%



Alleged Perpetrators	% Of total	Number	% of Totals LY
Care Professional	56%	15	33%
Relative	19%	5	18%
Other Service User	7%	2	3%
Other	7%	2	10%
Unknown	11%	3	36%
Totals	100%	27	100%



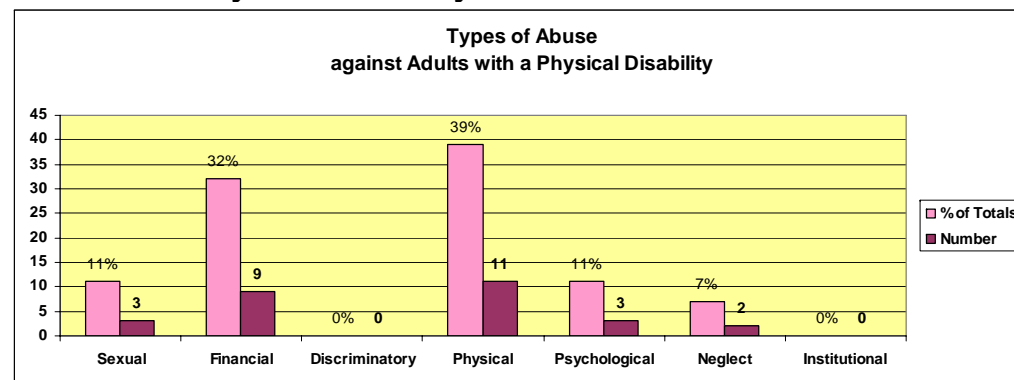
Place of Abuse	% of Total	Number	% of Total LY
Own Home	26%	7	16%
Care Home	26%	7	26%
Sheltered Accommodation	11%	3	26%
Hospital	4%	1	3%
Day Care	11%	3	8%
Other	22%	6	21%
Totals	100%	27	100%



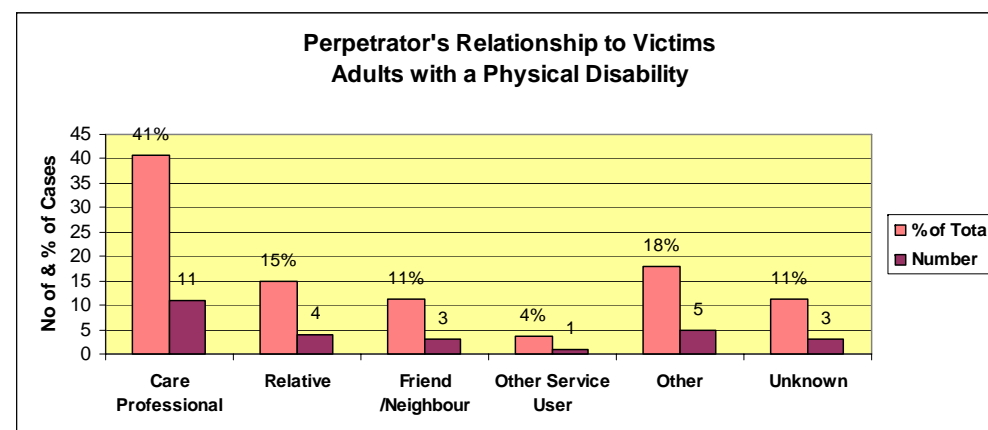
Alleged Abuse against Adults with a Physical Disability

No of Referrals received 2006-07: 26 / 150 (17%)

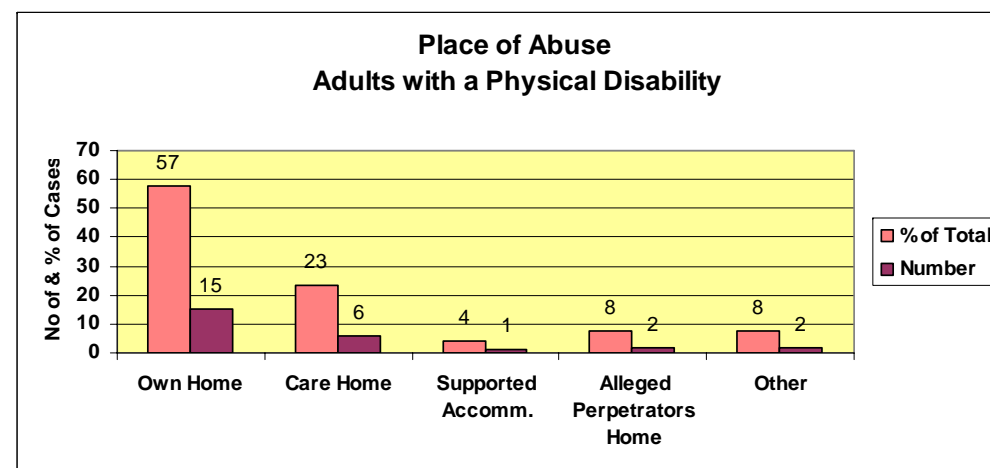
Types of Abuse:	% of Totals	Number	% of Totals LY
Sexual	11%	3	11%
Financial	32%	9	32%
Discriminatory	0%	0	0
Physical	39%	11	32%
Psychological	11%	3	16%
Neglect	7%	2	11%
Institutional	0%	0	0%
Totals	100%	28	100%



Alleged Perpetrators	% Of Total	Number	% of Totals LY
Care Professional	41%	11	3
Relative	15%	4	7
Friend / Neighbour	11%	3	0
Other Service User	4%	1	2
Other	18%	5	2
Unknown	11%	3	0
Totals	100%	27	100%



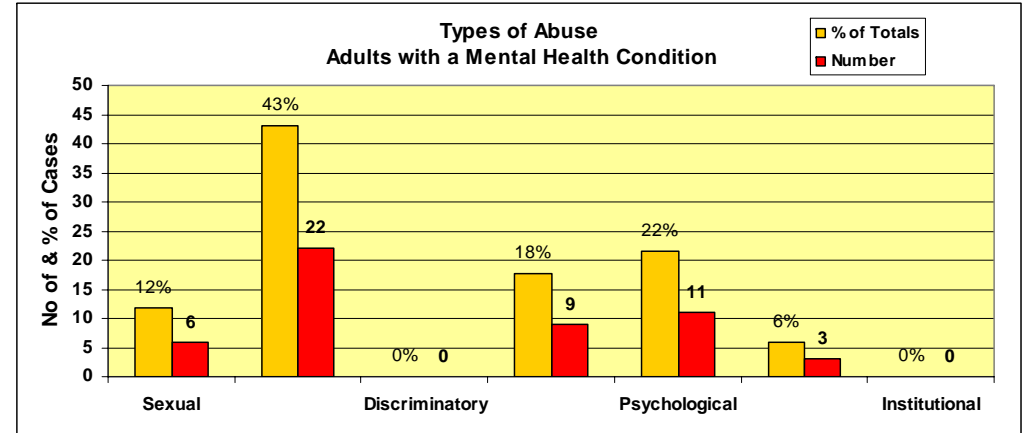
Place of Abuse	% of Total	Number	% of Total LY
Own Home	57%	15	54%
Care Home	23%	6	8%
Sheltered Accommodation	4%	1	0%
Alleged Perpetrators Home	8%	2	0%
Other	8%	2	37%
Totals	100%	26	100%



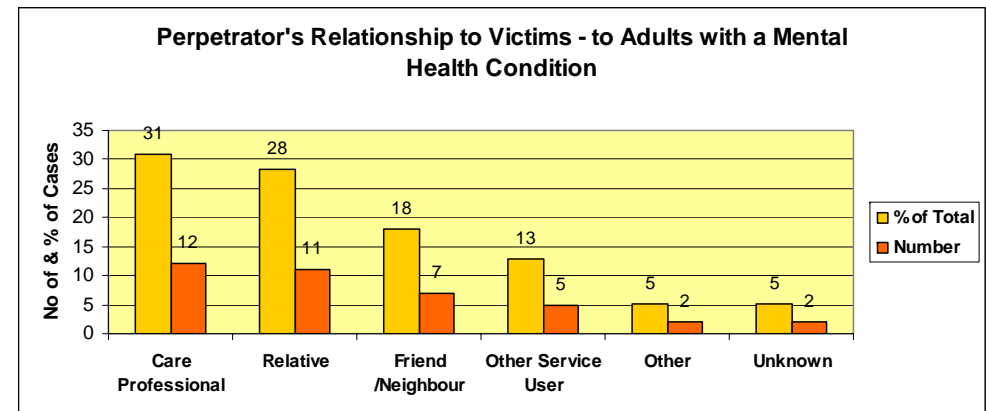
Alleged Abuse against Adults with a Mental Health Condition

No of Referrals received 2006-07: 36 / 150 (24%)

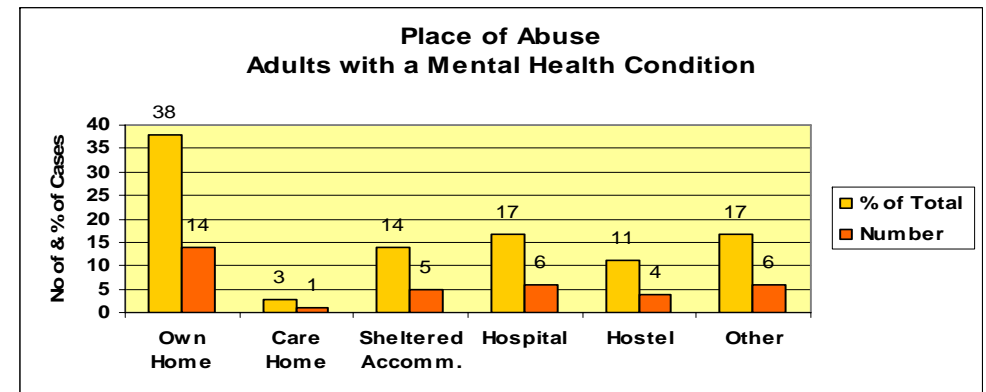
Types of Abuse:	% of Totals	Number	% of Totals LY
Sexual	12%	6	3%
Financial	43%	22	35%
Discriminatory	0%	0	0
Physical	18%	9	21%
Psychological	22%	11	32%
Neglect	6%	3	9%
Institutional	0%	0	0%
Totals	100%	51	100%



Alleged Perpetrators	% Of Total	Number	% of Totals LY
Care Professional	31%	12	7%
Relative	28%	11	41%
Friend / Neighbour	18%	7	7%
Other Service User	13%	5	4%
Other	5%	2	41%
Unknown	5%	2	0
Totals	100%	39	100%



Place of Abuse	% of Total	Number	% of Total LY
Own Home	38%	14	79%
Care Home	3%	1	11%
Sheltered Accom.	14%	5	0
Hospital	17%	6	11%
Hostel	11%	4	0
Other	17%	6	0
Totals	100%	36	100%

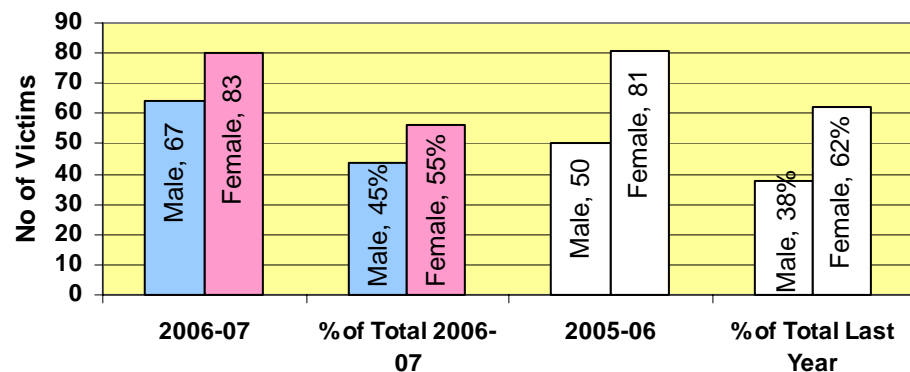


Genders of Vulnerable Adults and Alleged Perpetrators

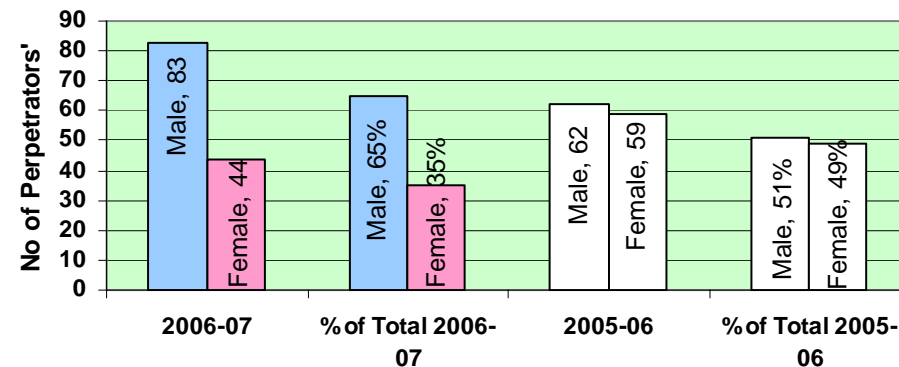
Victims' Genders This Year and Last Year				
	Total 2006-07	% of Total 2006-07	Total 2005-06	% of Total 2005-06
Male	67	45%	50	38%
Female	83	55%	81	62%
Totals	150	100	131	100%

Perpetrators' Genders This Year and Last year (those stated in referral)				
	Total 2006-07	% of Total 2006-07	Total 2005-06	% of Total 2005-06
Male	83	65%	62	51%
Female	44	35%	59	49%
Totals	127	100	121	

**Victims Genders
This Year and Last Year**

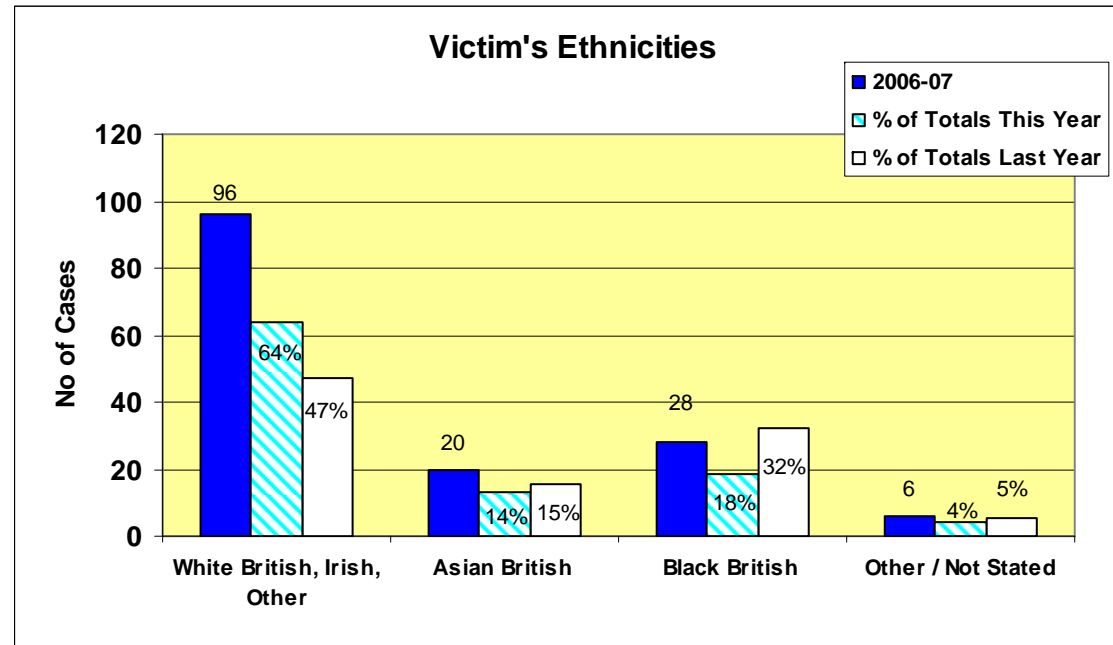


**Perpetrators' Genders
This Year and Last Year**



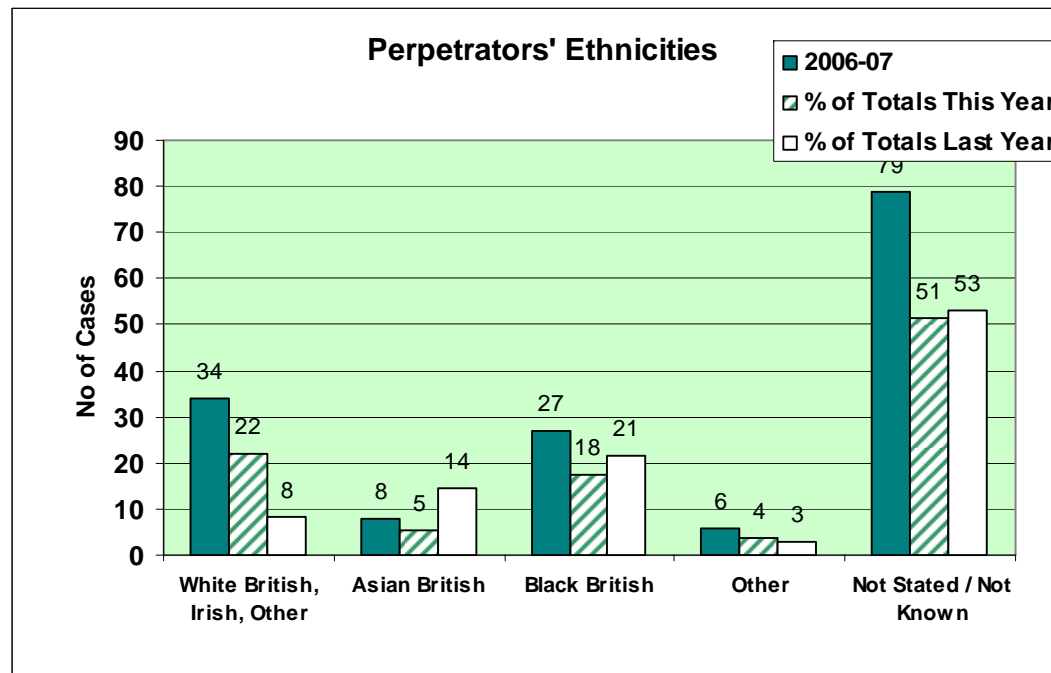
Victims' Ethnicities

	2006-07	% of Totals This Year	2005-06	% of Totals Last Year
White British, Irish, Other	96	64%	62	47%
Asian /Asian British	20	13%	20	15%
Black /Black British	28	19%	42	32%
Other / Not Stated	6	4%	7	5%
Totals	150	100%	131	100%



Perpetrators' Ethnicities

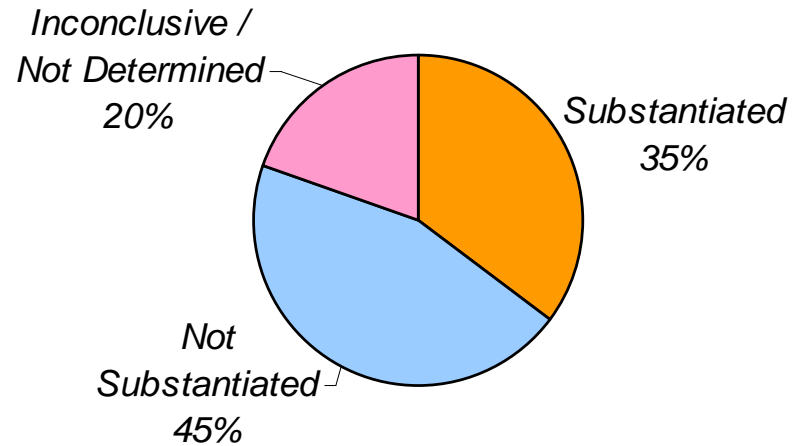
	2006-07	% of Totals This Yr	% of Totals Last Yr	2005-06
White British, Irish, Other	34	22%	8%	12
Asian British	8	5%	14%	21
Black British	27	18%	21%	31
Mixed / Other	6	4%	3%	4
Not Stated / Not Known	79	51%	53%	78
	154	100%	100%	146



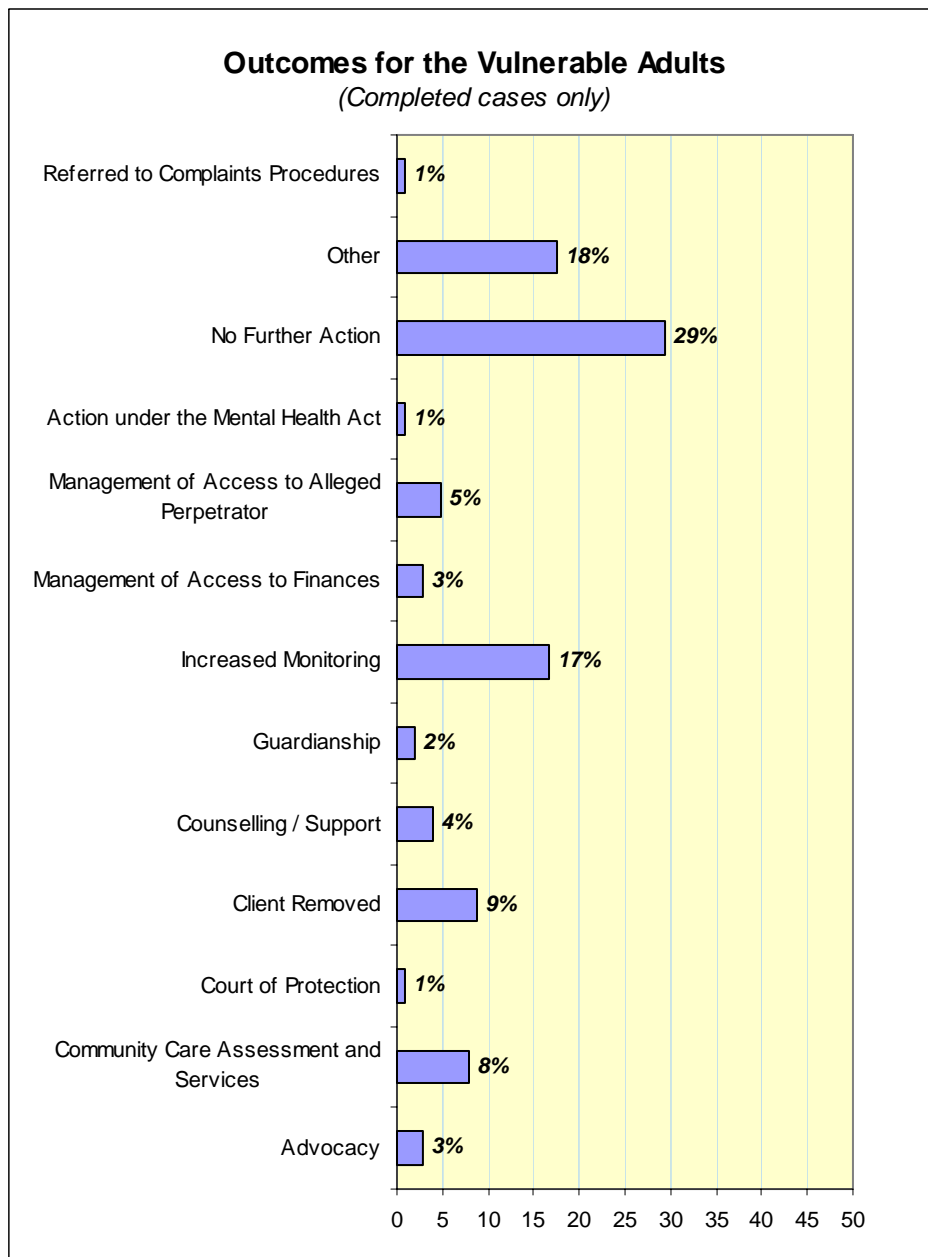
Case Conclusions of all completed cases

Outcome	Totals	% of Totals
Substantiated	36	35%
Not Substantiated	46	45%
Inconclusive/Not Determined	20	20%
Totals	102	

Outcomes of Concluded Cases Referred 2006-07

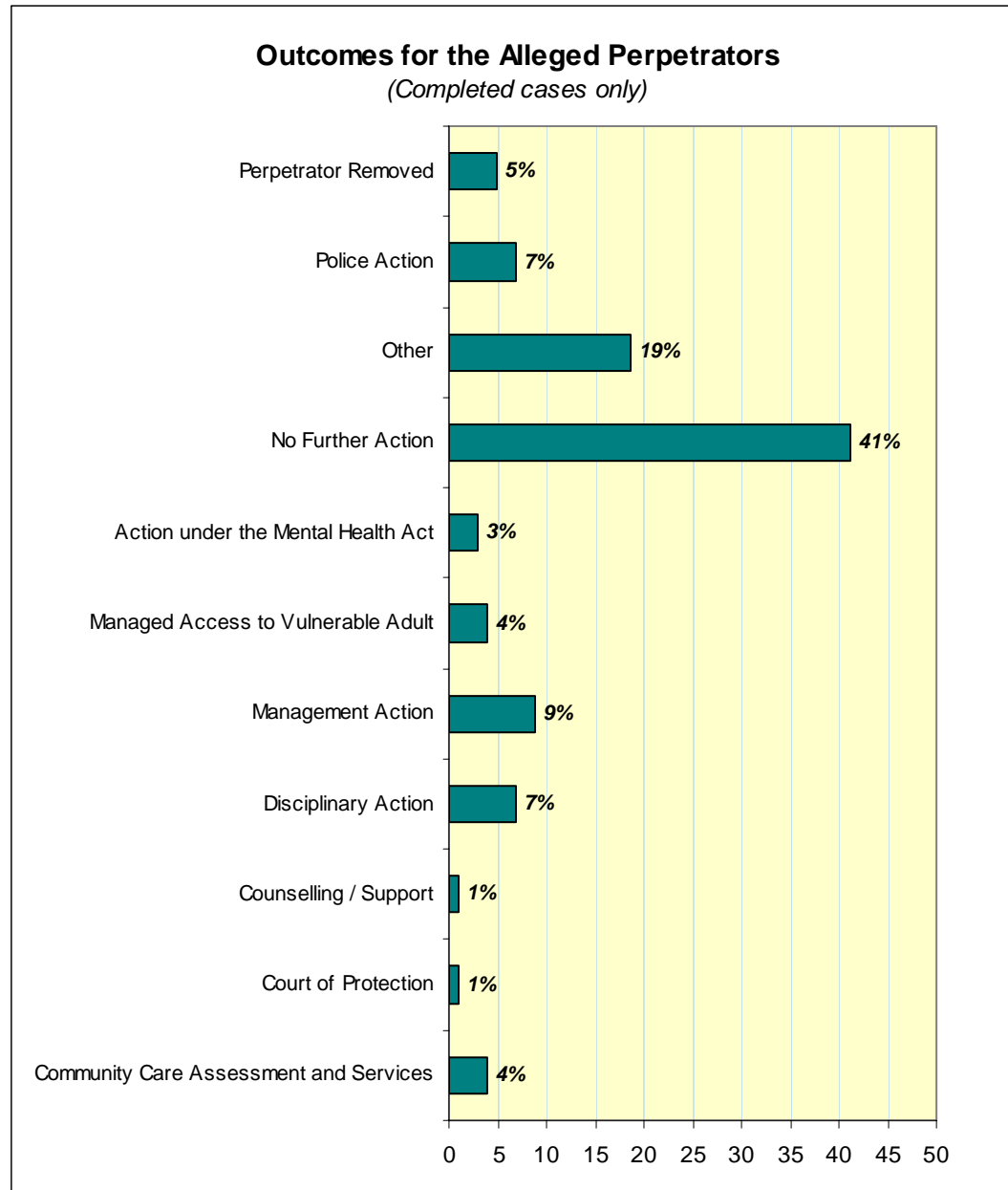


Outcomes – Vulnerable Adults



Vulnerable Adults' Outcomes	Total	% of Total
Advocacy	3	2.9%
Community Care Assessment and Services	8	7.8%
Court of Protection	1	1%
Client Removed	9	8.8%
Counselling / Support	4	3.9%
Guardianship	2	2%
Increased Monitoring	17	16.7%
Management of Access to Finances	3	2.9%
Management of Access to Alleged Perpetrator	5	4.9%
Action under the Mental Health Act	1	1%
No Further Action	30	29.4%
Other	18	17.6%
Referred to Complaints Procedures	1	1%
Grand Total	102	

Outcomes - Alleged Perpetrators



Perpetrators' Outcomes	Total	% of Total
Community Care Assessment and Services	4	3.9%
Court of Protection	1	1%
Counselling / Support	1	1%
Disciplinary Action	7	6.9%
Management Action	9	8.8%
Managed Access to Vulnerable Adult	4	3.9%
Action under the Mental Health Act	3	2.9%
No Further Action	42	41.2%
Other	19	18.6%
Police Action	7	6.9%
Perpetrator Removed	5	4.9%
Grand Total	102	

Appendix 3: Brent Multi-Agency Adult Protection Committee Work Plan 2007/2008

Aims and objectives of the Adult Protection Committee	Intended outcomes	Tasks	Responsibilities	Time-scales
1.Develop, monitor, review and evaluate the policies, strategies, procedures and operational practices	Full review and update of the Adult Protection policy and procedures to incorporate Safeguarding Adults good practice guidance	(a) Performance Fund Bid application to secure funds	(a)Adult Protection Coordinator	April 2007
	Second addendum of policy and procedures to reflect (a) new national policies (b) local experience : dependent on above	(a) Items to include: Serious Case Review, policy changes, Mental Capacity Act, CSCI guidance, Safeguarding Adults (b) Formal agency agreement (c) Design and print (d) Distribution	(a) Adult Protection Coordinator + Adult Protection Committee and Operational sub-group (b) Relevant Adult Protection Committee members (c) Communications (d) Adult Protection Support Officer	Sept 2007
	Monitor and Audit referrals against policy and procedures	(a) Develop monitoring/auditing tool (b) Operational Sub-Group to complete audit and feedback monitoring/audit data to Safeguarding Adults Board	(a) Adult Protection Coordinator (b) Operational Sub-group	July 2008 Annually
	Establish forums to engage stakeholders in understanding issues relating to Adult Protection	(a) Service User (b) Practitioner	Adult Protection Co-ordinator	March 2008
2.Ensure equality issues are addressed throughout the policy and procedures	Annual report to include race and equalities impact assessment through monitoring data	To provide analysis for annual report	Adult Protection Support Officer	May 2007

Aims and objectives of the Adult Protection Committee	Intended outcomes	Tasks	Responsibilities	Time-scales
3.Ensure consistency in aims and operational policies and practices within and across agencies, managing the interagency organisational relationships relevant to implementation of the procedures – including reviewing Adult Protection investigations	Organise/provide multi-agency Adult Protection training	(a) Determine Adult Protection training priorities for 2007/08 (b) Arrange for courses to be provided and publicised (c) All relevant agencies to provide training for relevant staff and volunteers (d) Determine Adult Protection Training priorities for 2008/09	(a) Adult Protection Committee/Operational Sub Group (b) Adult Protection Coordinator + Learning and Development (c) All members of Adult Protection Committee (d) Adult Protection Committee/Training Sub-Group	April 2007 As Appropriate As Appropriate March 2008
	Ensure close links with London and National Adult Protection networks	(a) Brent representative at all London Adult Protection Network meetings + feed back to Brent Adult Protection Committee (b) Seek to ensure Brent representative at significant National Adult Protection conferences/seminars + report back to Adult Protection Committee	(a) Adult Protection Team (b) Adult Protection Co-ordinator + members of Brent Adult Protection Committee	Ongoing Ongoing
4.Act as a reference group for resolution of issues involving the interpretation of policies and practices across agencies eg information sharing and confidential protocols	Standard items on Adult Protection Committee and Operational sub-group	Ensure agendas reflect information sharing	Chair of Committee and Operational Sub-Group	Ongoing

Aims and objectives of the Adult Protection Committee	Intended outcomes	Tasks	Responsibilities	Time-scales
5. Actively promote the policy and procedures and good practice, making links with other areas of policy and good practice guidance within the statutory, voluntary and independent sectors	Expand information within Brent Council's website relating to Adult Protection	Develop a specific web page for the Adult Protection Committee that incorporates coming events, the policy and procedures and other relevant information	Adult Protection Support Officer/ Adult Protection Coordinator	July 2007
	Develop a Newsletter of the Adult Protection Committee	Compile Newsletter format for commencement in 2007/8	Adult Protection Coordinator/ Adult Protection Support Officer	July 2007
6. Oversee the development of information systems which support the gathering of information necessary to carry out the evaluation of policy and practice, to receive and interpret monitoring and audit information from agencies on the operation of policy and to undertake a full review annually	Effective information systems in operation	<p>(a) All agencies follow agreed referral system</p> <p>(b) Quarterly statistics produced and sent to the Adult Protection Committee and Operational sub-group</p> <p>(c) Adult Protection Committee and Operational sub-group review data at each meeting + discuss how systems are operating</p> <p>(d) To refine data collection requirements in the light of experience + expected national standard</p>	<p>(a) All</p> <p>(b) Adult Protection Support Officer</p> <p>(c) Adult Protection Committee + Operational sub-group</p> <p>(d) Adult Protection Support Worker</p>	<p>Ongoing</p> <p>Quarterly</p> <p>Quarterly</p> <p>As and when</p>
	Annual report produced to include statistics and how the policy and procedures are operating	Draft report for Adult Protection Committee to amend/agree for 2007/08 year	Adult Protection Coordinator	June 2006
7. Provide minutes to other lead officer and receive reports from task or collaborative groups		Feedback to be given to the Committee on regular basis	Adult Protection Coordinator	Ongoing

Appendix 4: Adult Protection Training Plan for 2007/2008

COURSE	OBJECTIVES	TARGET GROUP	DATES
Briefings ½ day	<ul style="list-style-type: none"> ◆ Acknowledge the existence of abuse ◆ Recognise at the different types of abuse ◆ To be aware of the Brent multi-agency policy and procedures, including referral processes 	<ul style="list-style-type: none"> ◆ All staff in private and voluntary sector 	15 TH June 2007 5 th Sept 2007 8 th Jan 2008 17 th March 2008
Awareness Training 1 day	<ul style="list-style-type: none"> ◆ Understand the national context to Adult Protection ◆ Recognise signs and symptoms of abuse ◆ Understand how to respond to a disclosure of abuse ◆ Understand roles and responsibilities under Brent's multi-agency policy and procedures, including whistle-blowing ◆ Understand their role in within a multi-agency response 	<ul style="list-style-type: none"> ◆ All staff in Community Care services 	31 st May 2007 5 th November 2007 20 th February 2008
Joint Investigators Course 2 day course	<ul style="list-style-type: none"> ◆ Understand procedures involved in an adult abuse investigation ◆ Understand the purpose of strategy meetings and case conferences ◆ Develop appropriate interviewing skills ◆ Consider the importance of risk assessment in investigations ◆ Understand the importance of recording, monitoring and reviewing 	<ul style="list-style-type: none"> ◆ Staff responsible for investigating adult protection referrals 	3 rd & 4 th Sept 2007 13 th & 14 th March 2008
Chairing Strategy Meetings & Case Conferences 1 day	<ul style="list-style-type: none"> ◆ Understand the role of the strategy meeting and case conference ◆ Look at convening and chairing these meetings ◆ Examine the role of different agencies at the meetings 	<ul style="list-style-type: none"> ◆ All staff who chair strategy meetings/case conferences 	5 th Sept 2007 6 th Feb 2008
Managers Training 1 day	<ul style="list-style-type: none"> ◆ Explore the practice issues and legal implications in working in adult abuse ◆ Discuss investigations of abuse; including the key role of the strategy meeting ◆ Understand the Brent adult protection policy and procedures and the role of the manager 	<ul style="list-style-type: none"> ◆ Managers in social care 	28 th November

COURSE	OBJECTIVES	TARGET GROUP	DATES
Managers Training (Private & Voluntary) 1 day	<ul style="list-style-type: none"> ◆ Explore the practice issues and legal implications in working in adult abuse ◆ Discuss investigations of abuse; including the key role of the strategy meeting ◆ Understand the Brent adult protection policy and procedures 	<ul style="list-style-type: none"> ◆ All managers in private & voluntary sector 	19 th Oct 2007 14 th March 2008
Awareness Training for Administrators 1 day	<ul style="list-style-type: none"> ◆ Overview of abuse, including different types of abuse ◆ Promote awareness of Brent's multi-agency policy and procedures ◆ Understanding the need for clear minutes and to a set format for strategy meetings and case conferences ◆ Guidelines on how to take accurate minutes 	<ul style="list-style-type: none"> ◆ All administration staff in community care services 	7 th March 2008
Domestic Violence 1 day	<ul style="list-style-type: none"> ◆ Raise awareness of the impact of domestic violence on vulnerable adults ◆ Understand the relationship between domestic violence and adult protection procedures ◆ Explore appropriate interventions 	<ul style="list-style-type: none"> ◆ Staff from social care, customer services and housing 	29 th Nov 2007